



Dear Patients and Parents,

We hope this letter finds you and your family in good health. We are pleased to let you know that our office will be reopening soon. While many things have changed, one thing has remained the same: our commitment to your orthodontic care and your safety.

Our office follows infection control recommendations made by the American Dental Association, the U.S. Centers for Disease Control and Prevention, and the Occupational Safety and Health Administration. We follow and subscribe to these agencies because your safety is of the utmost importance to us.

Infection control has always been a top priority, as you may have noticed during your visits to our office. We have added some safety controls on top of our normal procedures for added precaution and want to make sure you know what to expect as you return to see us.

- Please brush your teeth **before** arriving at the office.
- Everyone entering the office is asked to wear a **mask**.
- Please **sanitize** your hands upon arrival.
- **Social distancing**, whenever possible, will be practiced. Fewer patients per day will be seen, which limits your scheduling preference. Please be patient with us.
- A **wellness screening** will be performed upon entry that will consist of taking your temperature and answering a few health-related questions. Any person with COVID-19 risk factors, including fever, respiratory or flu-like symptoms will not be admitted.

New Appointment Procedures:

- We ask that **only the patient come into the office for their appointment**.
- Parents are asked to escort their child to the front door of the office and are kindly asked to stay outside the office or in the car. When your child's treatment is completed, we will call and or text you. You may come to the back door (to the right of the front door with a mail slot) of the office to pick up your child.
- Appointments and payments will be made by phone.
- If consultation in person with a parent is required, only one parent or guardian may come in to the office, without any additional adults or children. The accompanying parent will be subject to the wellness screening.

Consent:

- **All patients/parents must complete the Supplemental Consent Form before being seen.** Please go to our website, www.noguchiortho.com and pulldown menu to contact to Noguchi Orthodontics to find the Consent Form in PDF for download.
- Patients without a Consent Form will have their appointment rescheduled.

Thank you for your understanding and cooperation. We are looking forward to working with you to *create beautiful smiles for a better quality of life* here at Noguchi Orthodontics.

Dr. Brian Noguchi and the Orthodontic Team